

QUARTERLY REPORT FOR DECEMBER 2022

1 Information regarding Building/Staff of the State Commission and District Commissions as on 31/12/2022

	Name of Consumer Commissions	Building				Staff (Yes/No)	
		Owned / Govt. Building	Rented	Space (Yes /No)		Sufficient	Insufficient
				Sufficient	Insufficient		
A	STATE COMMISSION						
1	MUMBAI BENCH	GOVT BUILDING	NO	NO	YES	NO	YES
2	AURANGABAD CB	GOVT BUILDING	RENTED	NO	YES	NO	YES
3	NAGPUR CB	GOV/ BUILDING	NO	NO	YES	NO	YES
B	DISTRICT COMMISSION						
1	SOUTH MUMBAI	GOVT BUILDING	NO	NO	YES	NO	YES
2	CENTRAL MUMBAI	GOVT BUILDING	NO	NO	YES	NO	YES
3	MUMBAI SUBURBAN	GOVT BUILDING	NO	YES	YES	NO	YES
4	MUMBAI SUBURBAN ADDITIONAL	GOVT BUILDING	YES	NO	YES	NO	YES
5	THANE	GOVT BUILDING	NO	NO	YES	NO	YES
6	THANE ADDITIONAL	GOVT BUILDING	NO	YES	NO	Yes	YES
7	RAIGAD	GOVT BUILDING	NO	YES	NO	NO	YES
8	RATNAGIRI	OWNED BUILDING	NO	YES	NO	NO	YES
9	SINDHUDURGA	GOVT BUILDING	NO	YES	NO	NO	YES
10	PUNE District	GOVT BUILDING	NO	NO	YES	NO	YES
11	ADDITIONAL PUNE	GOVT BUILDING	NO	NO	YES	NO	YES
12	SATARA	OWNED BUILDING	NO	NO	YES	NO	YES
13	SANGLI	OWNED BUILDING	NO	NO	YES	NO	YES
14	KOLHAPUR	GOVT BUILDING	NO	NO	YES	NO	YES
15	SOLAPUR	OWNED BUILDING	NO	NO	YES	NO	YES

16	NASHIK	GOVT BUILDING	NO	NO	YES	NO	YES
17	DHULE	OWNED BUILDING	NO	NO	YES	NO	YES
18	NANDURBAR	GOVT BUILDING	NO	YES	NO	NO	YES
19	JALGAON	OWNED BUILDING	NO	NO	YES	NO	YES
20	AHMEDNAGAR	GOVT BUILDING	NO	YES	NO	NO	YES
21	AURANGABAD	GOVT BUILDING	NO	NO	YES	NO	YES
22	BEED	NO	YES	NO	YES	NO	YES
23	PARBHANI	OWNED BUILDING	NO	YES	NO	YES	NO
24	HINGOLI	GOV.BUILDING	NO	YES	NO	NO	YES
25	NANDED	NO	YES	YES	NO	NO	YES
26	LATUR	OWNED BUILDING	NO	YES	NO	NO	YES
27	OSMANABAD	OWNED BUILDING	NO	NO	YES	No	YES
28	JALNA	OWNED BUILDING	NO	YES	NO	Yes	NO
29	AMRAVATI	OWNED BUILDING	NO	YES	NO	No	YES
30	AKOLA	OWNED BUILDING	NO	YES	NO		YES
31	WASHIM	GOVT BUILDING	NO	YES	NO	YES	NO
32	BULDANA	OWNED BUILDING	NO	NO	YES	No	YES
33	YAVATMAL	OWNED BUILDING	NO	NO	YES	NO	YES
34	NAGPUR	GOVT BUILDING	NO	NO	YES	NO	YES
35	ADDITIONAL NAGPUR	GOVT BUILDING	NO	YES	NO	NO	YES
36	WARDHA	OWNED BUILDING	NO	YES	NO	NO	YES
37	BHANDARA	OWNED BUILDING	NO	YES	NO	NO	YES
38	GONDIA	GOVT BUILDING	NO	YES	NO	NO	YES
39	CHANDRAPUR	GOVT BUILDING	NO	YES	NO	YES	NO
40	GADCHIROLI	OWNED BUILDING	NO	YES	NO	NO	YES

2 Information regarding Number/ Functional / Non-functional of District Commissions

No. of Districts	No. of District Commission	No. Of Additional District Commissions	Functional	Non-Functional	Remarks, if any (Name of of the non-functional DCs)
	40	4	YES	Null	
Reasons for Non-functioning:-					

3 Information regarding Vacancy Position in the State Commissions and District Commissions. Please put up the Number of Vacancies, if any as on 31/12/2022

		State Commission		District Commissions		Remarks (Name of Districts)	Date from Which the vacancy has arisen
		President	Member	President	Members		
A	STATE COMMISSION						
1	MUMBAI BENCH		4				
2	AURANGABAD CB		0				
3	NAGPUR CB	-	2				
	TOTAL	0	6				
B	DISTRICT COMMISSION						
1	SOUTH MUMBAI			0	1		
2	CENTRAL MUMBAI			1	1		
3	MUMBAI SUBURBAN			1	0		
4	MUMBAI SUBURBAN ADDITIONAL			1	1		
5	THANE			1	1		
6	THANE ADDITIONAL			1	0		
7	RAIGAD			0	2		
8	RATNAGIRI			0	1		
9	SINDHUDURGA			1	2		

10	PUNE District			0	0		
11	ADDITIONAL PUNE			0	0		
12	SATARA			0	0		
13	SANGLI			0	1		
14	KOLHAPUR			1	2		
15	SOLAPUR			0	1		
16	NASHIK			0	0		
17	DHULE			1	0		
18	NANDURBAR			0	0		
19	JALGAON			1	0		
20	AHMEDNAGAR			0	0		
21	AURANGABAD			0	1		
22	BEED			0	0		
23	PARBHANI			0	1		
24	HINGOLI			1	1		
25	NANDED			1	0		
26	LATUR			1	0		
27	OSMANABAD			0	0		
28	JALNA			0	0		
29	AMRAVATI			1	1		
30	AKOLA			0	1		
31	WASHIM			0	0		
32	BULDANA			0	0		
33	YAVATMAL			0	1		
34	NAGPUR			1	0		
35	ADDITIONAL NAGPUR			1	0		
36	WARDHA			1	0		
37	BHANDARA			1	0		
38	GONDIA			0	1		
39	CHANDRAPUR			0	0		
40	GADCHIROLI			1	1		
	TOTAL B			18	21		
	TOTAL A + B	0	6	18	21		

**4 NO OF CASES FILED/DISPOSED OF /PENDING
SINCE INCEPTION AS ON 31/12/2022**

SR NO	NAME OF CONSUMER COMMISSIONS	NO OF CASES FILED SINCE INCEPTION	NO OF CASES DISPOSED OF SINCE INCEPTION	NO OF CASES PENDING
A	STATE COMMISSION			
1	MUMBAI BENCH	52773	34639	18198
2	AURANGABAD CB	31629	25636	6093
3	NAGPUR CB	17641	14193	3448
	TOTAL	102043	74468	27739
B	DISTRICT COMMISSION			
1	SOUTH MUMBAI	10498	10498	10498
2	CENTRAL MUMBAI	10515	9442	1073
3	MUMBAI SUBURBAN	19336	16504	2832
4	MUMBAI SUBURBAN ADDITIONAL	4138	3396	742
5	THANE	19625	16035	3590
6	THANE ADDITIONAL	4900	4655	245
7	RAIGAD	10530	9563	967
8	RATNAGIRI	4011	3874	137
9	SINDHUDURGA	2553	2402	151
10	PUNE District	22208	20369	1839
11	ADDITIONAL PUNE	13003	11750	1253
12	SATARA	10579	9458	1121
13	SANGLI	4011	3874	137
14	KOLHAPUR	18621	16426	2195
15	SOLAPUR	13096	12359	737
16	NASHIK	14440	12091	2349
17	DHULE	8014	7634	380
18	NANDURBAR	1722	1408	314
19	JALGAON	18514	16770	1744
20	AHMEDNAGAR	13377	11899	1478
21	AURANGABAD	17213	16362	851
22	BEED	6785	6571	214
23	PARBHANI	10240	8321	1919
24	HINGOLI	3278	2097	1181

25	NANDED	18386	12916	5470
26	LATUR	7527	6832	695
27	OSMANABAD	8008	7431	577
28	JALNA	3997	3637	388
29	AMRAVATI	8411	7764	647
30	AKOLA	11879	11069	810
31	WASHIM	1837	1652	185
32	BULDANA	8828	8064	764
33	YAVATMAL	13369	12375	994
34	NAGPUR	24657	22126	2531
35	ADDITIONAL NAGPUR	9452	7297	2155
36	WARDHA	4392	4158	234
37	BHANDARA	4573	4291	288
38	GONDIA	2142	1962	180
39	CHANDRAPUR	6873	6174	699
40	GADCHIROLI	1153	1052	101
	TOTAL B	396691	352558	54665
	TOTAL A + B	498734	427026	82404

5 Declaration regarding Head of Department/ Head of Office

Whether President of State Commissions is Head of Department (Yes/No)	Whether President of District Commissions is Head of Office (Yes/No)
YES	NO

6 AGE WISE PENDENCY

SR NO.	CONSUMER COMMISSIONS	CASES PENDING FOR MORE THAN 5 YEARS	CASES PENDING FOR MORE THAN 3 YEARS	CASES PENDING FOR MORE THAN 2 YEARS
A	STATE COMMISSION			
1	MUMBAI BENCH	5820	4519	2637
2	AURANGABAD CB	487	1452	443
3	NAGPUR CB	703	1990	2292
	TOTAL = A	7010	7961	5372
B	DISTRICT COMMISSION			
1	SOUTH MUMBAI	170	354	503
2	CENTRAL MUMBAI	201	268	604
3	MUMBAI SUBURBAN	1405	445	982
4	MUMBAI SUBURBAN ADDITIONAL	94	95	50
5	THANE	2826	2541	2653
6	THANE ADDITIONAL	5	18	31
7	RAIGAD	33	572	362
8	RATNAGIRI	0	21	41
9	SINDHUDURGA	4	28	11
10	PUNE District	84	316	1439
11	ADDITIONAL PUNE	7	70	776
12	SATARA	34	278	153
13	SANGLI	0	21	41
14	KOLHAPUR	114	1306	1672
15	SOLAPUR	48	201	301
16	NASHIK	300	400	1261
17	DHULE	1	41	71
18	NANDURBAR	3	141	170
19	JALGAON	213	635	209
20	AHMEDNAGAR	117	436	925
21	AURANGABAD	0	1	86
22	BEED	0	0	6
23	PARBHANI	1	7	839
24	HINGOLI	0	156	189

25	NANDED	22	359	931
26	LATUR	0	124	79
27	OSMANABAD	1	544	397
28	JALNA	0	1	5
29	AMRAVATI	10	68	103
30	AKOLA	1	88	66
31	WASHIM	Nil	0	122
32	BULDANA	4	12	55
33	YAVATMAL	64	359	532
34	NAGPUR	438	503	1590
35	ADDITIONAL NAGPUR	225	780	649
36	WARDHA	1	5	11
37	BHANDARA	0	42	41
38	GONDIA	0	5	33
39	CHANDRAPUR	12	180	507
40	GADCHIROLI	0	3	16
	TOTAL = B	6438	11424	18512
	TOTAL A + B	13448	19385	23884

7 Information regarding Honorarium / Remuneration being paid to Hon'ble Presidents & Members of the State Commission /District Commissions as on 31/12/2022

State Commission		District Commission	
President	Member	President	Member
Salaries and allowances as admissible to the sitting Judge of the High Court of the state	Minimum of the scale of pay of Additional Commissioner of State Government and other allowances admissible to such officer	Salary and allowances as are admissible to District Judge in as super time scale of pay.	Minimum of scale of pay of Deputy Secretary of State Government and other allowances admissible to such officer

8 NO. CASES FILED, DISPOSED & PENDING, YEAR-WISE

YEAR	STATE COMMISSION			DISTRICT COMMISSION		
	CASES FILED IN THE YEAR	CASES DISPOSED OF IN THE YEAR	CASES PENDING AT THE END	CASES FILED IN THE YEAR	CASES DISPOSED OF IN THE YEAR	CASES PENDING AT THE END
2018	4914	1976	2926	14297	11883	9289
2019	6278	1394	4884	16126	11394	12007
2020	2448	436	2012	12005	6577	14112
2021	3427	378	3049	17675	8209	19882
2022 UPTO MARCH 2022	4400	273	4127	17860	5910	24254

9 NO. OF CASES DISPOSED OF IN LOK ADALAT

SR NO.	CONSUMER COMMISSIONS	NO. OF CASES DISPOSED OF SINCE INCEPTION
A	STATE COMMISSION	
1	MUMBAI BENCH	37
2	AURANGABAD CB	20
3	NAGPUR CB	30
	TOTAL = A	87
B	DISTRICT COMMISSION	
1	SOUTH MUMBAI	17
2	CENTRAL MUMBAI	9
3	MUMBAI SUBURBAN	2
4	MUMBAI SUBURBAN ADDITIONAL	3
5	THANE	0
6	THANE ADDITIONAL	0
7	RAIGAD	2
8	RATNAGIRI	66
9	SINDHUDURGA	42
10	PUNE District	0

11	ADDITIONAL PUNE	65
12	SATARA	33
13	SANGLI	66
14	KOLHAPUR	15
15	SOLAPUR	23
16	NASHIK	540
17	DHULE	14
18	NANDURBAR	1
19	JALGAON	9
20	AHMEDNAGAR	136
21	AURANGABAD	48
22	BEED	27
23	PARBHANI	35
24	HINGOLI	2
25	NANDED	63
26	LATUR	48
27	OSMANABAD	103
28	JALNA	1
29	AMRAVATI	0
30	AKOLA	75
31	WASHIM	2
32	BULDANA	72
33	YAVATMAL	28
34	NAGPUR	249
35	ADDITIONAL NAGPUR	0
36	WARDHA	14
37	BHANDARA	12
38	GONDIA	2
39	CHANDRAPUR	7
40	GADCHIROLI	0
	TOTAL = B	1831
	TOTAL A + B	1918

10 STATUS OF e-DAAKHIL (E-FILING)

SR NO.	CONSUMER COMMISSIONS	NO OF CASES FILED THROUGH e-DAAKHIL PORTAL
A	STATE COMMISSION	
1	MUMBAI BENCH	52
2	AURANGABAD CB	0
3	NAGPUR CB	0
	TOTAL = A	52
B	DISTRICT COMMISSION	
1	SOUTH MUMBAI	17
2	CENTRAL MUMBAI	61
3	MUMBAI SUBURBAN	42
4	MUMBAI SUBURBAN ADDITIONAL	2
5	THANE	108
6	THANE ADDITIONAL	0
7	RAIGAD	5
8	RATNAGIRI	0
9	SINDHUDURGA	0
10	PUNE District	0
11	ADDITIONAL PUNE	52
12	SATARA	3
13	SANGLI	0
14	KOLHAPUR	2
15	SOLAPUR	1
16	NASHIK	33
17	DHULE	4
18	NANDURBAR	0
19	JALGAON	6
20	AHMEDNAGAR	0
21	AURANGABAD	26
22	BEED	3
23	PARBHANI	0
24	HINGOLI	18
25	NANDED	0

26	LATUR	0
27	OSMANABAD	1
28	JALNA	39
29	AMRAVATI	86
30	AKOLA	0
31	WASHIM	1
32	BULDANA	8
33	YAVATMAL	1
34	NAGPUR	9
35	ADDITIONAL NAGPUR	0
36	WARDHA	0
37	BHANDARA	0
38	GONDIA	0
39	CHANDRAPUR	7
40	GADCHIROLI	1
	TOTAL = B	536
	TOTAL A + B	588

11

1 Performance of State Commission and District Commission (Rule-18 of the Consumer Protection (Consumer Disputes Redressal Commission) Rules, 2020]

		State Commission	District Commission
I	(a) Total cases file since inception	102043	368920
	(b) Cases Disposed of	74368	342241
	(c) Cases disposed of within prescribed time norms	8117	79154
	(d) Number of cases disposed of by Lok Adalat method	30	4443

		State Commission	District Commission
II	Detailed Break up of cases pending (give number of cases)		
	(a) Over 3 months upt to 1 year	3222	13803
	(b) Over 1 year upt to 2 years	748	13696
	(c) Over 2 years upt to 5 years	4239	13697
	(d) Over 5 years	1190	3695

III	Cases disposed of within time norms (give number)	State Commission		District Commission	
		Number	Percentage	Number	Percentage
	(a) Cases received after 15 march 02	62668		147433	
	(b) Cases disposed of within time norms out of (a) above (Number and %)	4871	7.77	85982	58.31937219

2 Implementation of CONFONET Project

I	Computer Hardware/Software has	State Commission		District Commission
	(a) been received	YES		YES
	(b) been installed	YES		YES
	(c) been functional	YES		YES

II	Activities being done through computers	State Commission		District Commission
	(a) Is Case Monitoring System Installed & Operational	YES		YES

	(b) Has the live case data been entered?	YES		YES
	(c) Whether Cause list and judgement being posted on the website	YES		YES

3 Training

(a)	Training of Members /President in Indian Institute of Public Administration		To be trained in the year as per training plan	Trained so far	During the quarter
(b)	Training of State/District level Officers in BIS Training Institute		NA	NA	NA
(c)	Training Under CONFONET				
	(a) President and Members		120	0	0
	(b) Other Staff		100	0	0
(d)	Any Other Training.		NO	NO	NO

Pratibha Coche

I/C Registrar Legal
State Consumer Disputes Redressal
Commission Maharashtra Mumbai.

21.11.2023