



**STATE CONSUMER DISPUTES REDRESSAL**  
**COMMISSION, MAHARASHTRA**

Room No. 1, 2, 5, & 6, Old Administrative Staff College Building,  
Hazarimal Somani Marg, Opp. C.S.T. Mumbai -400001.

Email Id [mah-sforum@nic.in](mailto:mah-sforum@nic.in) Phone no. 022-22072097 / 22057409 Fax 022-22018539  
Website:- [www.grahak.maharashtra.gov.in](http://www.grahak.maharashtra.gov.in)

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O. NO. SC/Mah./Est-2/Circular/2017/2693

DATE : - 18<sup>th</sup> May 2017

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**:: CIRCULAR ::**

**Reference:-** Office Circular bearing no. SC/Mah./Est-2/Circular/2014/8725  
Dated 17<sup>th</sup> December 2014.

With reference to above referred circular it is clarified to all District Fora that President of District Fora or I/c President thereon can while sitting in the absence of any Member may hear the complaint before admission so as to admit the same, as admission of the complaint is in aid of the proceeding so as to advance stage of the complaint towards final hearing. However if President wants to deny the admission and an interim reasoned order is required then the President or I/C President as be case may be shall require presence of the Member for passing such order for disposal of the complaint.

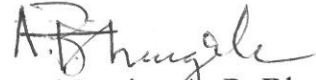
Therefore merely for admission of the complaint presence of the Members of District Forum is not necessary, President alone can admit the complaint white sitting singly.

These directions are issued in addition to the aforesaid circular to ensure that when orders are required at interim stage such as admission of the complaint, amendment of complaint, procedural in nature is aid of the proceeding. It would be open to for President or I/C President of the Consumer Fora to proceed further and pass the order to admit the consumer complaint and accepting written statement/ written versions, written arguments, affidavits, adjourning the case etc. till final hearing stage.

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These directions are issued to ensure that Consumer Complaints shall be heard as early as possible by passing interim orders in proceedings and shall not remain stultified due to absence of the Member.



( Justice A. P. Bhangale)

President

State Consumer Disputes Redressal  
Commission Maharashtra, Mumbai.

Copy for information and necessary action :

- 1) Hon'ble Judicial Members & Hon'ble Members of State Consumer Disputes Redressal Commission, Maharashtra
- 2) Presidents and Members, All District Fora in the State of Maharashtra
- 3) Registrar Legal, State Commission, Maharashtra, Nagpur & Aurangabad Circuit Bench
- 4) Registrar Admin., State Commission, Maharashtra, Mumbai
- 5) Registrars, All District Fora, in the State of Maharashtra
- 6) Consumer Courts Advocate's Association, Maharashtra & Goa